

	Data for month February 2025							
1	2	3	4	5	6	7		8
SI No	Received from	Carried forward from previous month	Received during the month	Total	Resolved*	Pending at the end of the month**		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	3	3	3	0	0	1.33 Days
2	SEBI (SCORES)	0	3	3	3	0	0	3.66 Days
3	Depositories	0	1	1	1	0	0	6 Days
4	Other Sources(ODR)	0	0	0	0	0	0	0
	Grand Total	0	7	7	7	0	0	0

Trend of monthly disposal of complaints						
1	2	3	4	5	6	
SN Month		Carried forward from previous month	Received	Resolved *	Pending**	
1	April 2024.	2	6	7	1	
2	May 2024	1	14	12	3	
3	June 2024	3	12	14	1	
4	July 2024	1	14	15	0	
5	August 2024	0	8	8	0	
6	September 2024	0	12	10	2	



Geojit Financial Services Ltd. Registered Office: 34/659-P, Civil Line Road, Padivattom, Kochi-682024, Kerala, India. Phone: +91 484-2901000, Website: www.geojit.com. For investor queries: customercare@geojit.com, For grievances: grievances@geojit.com, For compliance officer: compliance@geojit.com. Corporate Identity Number: L67120KL1994PLC008403, SEBI Regn Nos. Research Entity INH20000345, Investment Adviser INA200002817, Portfolio Manager INP00003203, Stock Broker INZ000104737, Depository Participant IN-DP-325-2017, ARN Regn.Nos:0098, IRDA Corporate Agent (Composite) No: CA0226.



7	October 2024	2	11	12	1
8	November 2024	1	11	10	2
9	December 2024	2	8	9	1
10	January 2025	1	8	9	0
11	February 2025	0	7	7	0
	Grand Total	2	111	113	0

Trend of annual disposal of complaints							
SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year		
1	2017-18	3	69	71	1		
2	2018-19	1	78	78	1		
3	2019-20	1	61	62	0		
4	2020-21	0	125	122	3		
5	2021-22	3	145	147	1		
6	2022-23	1	144	145	0		
7	2023-24	0	111	109	2		
total		3	733	734	2		



Geojit Financial Services Ltd. Registered Office: 34/659-P, Civil Line Road, Padivattom, Kochi-682024, Kerala, India. Phone: +91 484-2901000, Website: www.geojit.com. For investor queries: customercare@geojit.com, For grievances: grievances@geojit.com, For compliance officer: compliance@geojit.com. Corporate Identity Number: L67120KL1994PLC008403, SEBI Regn Nos. Research Entity INH20000345, Investment Adviser INA200002817, Portfolio Manager INP00003203, Stock Broker INZ000104737, Depository Participant IN-DP-325-2017, ARN Regn.Nos:0098, IRDA Corporate Agent (Composite) No: CA0226.